

2014 Annual Report

Office of the Police Auditor

Eugene City Council

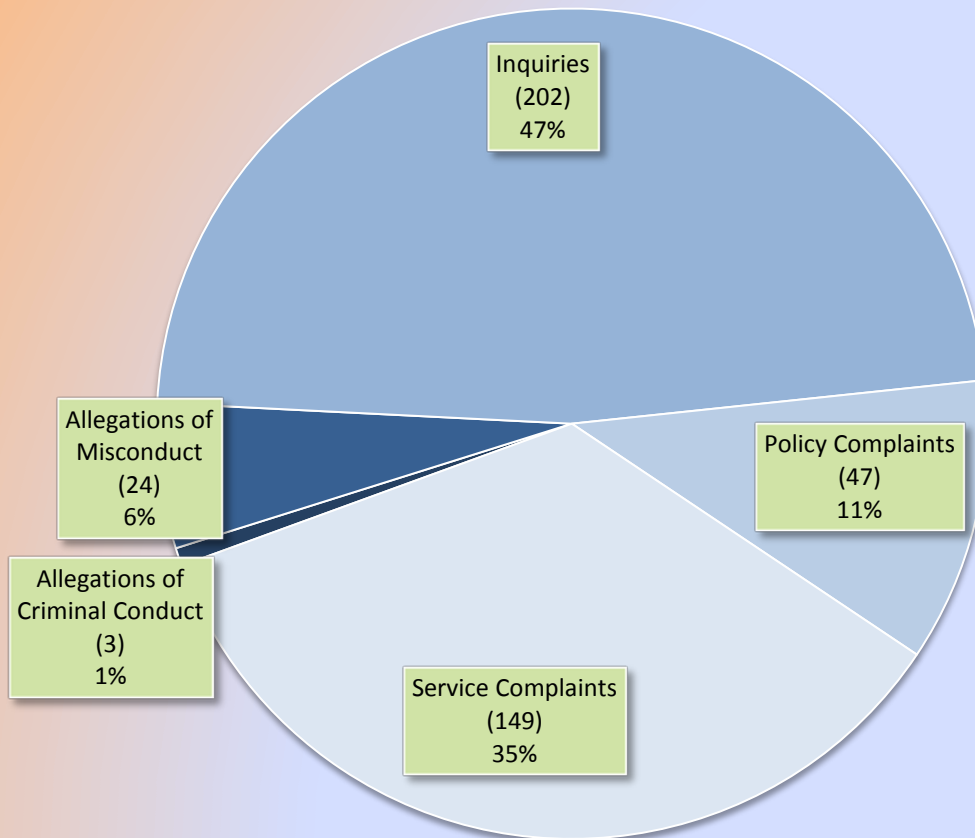
July 8, 2015



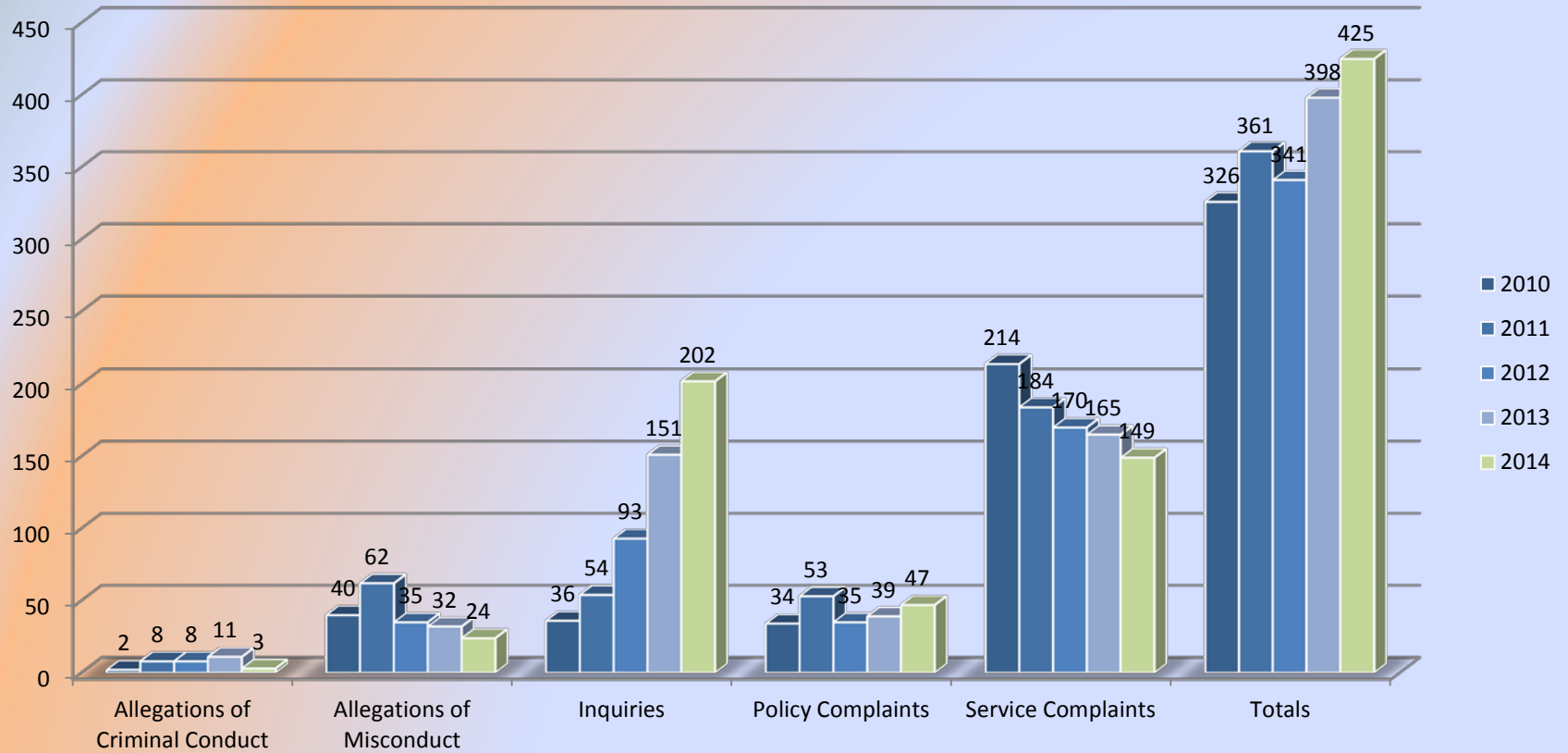
2014 Complaints

- The Auditor's Office received **425** total complaints in 2014: an increase of 6.8% from 2013 (when we received 398 complaints), and an all-time high for our office.

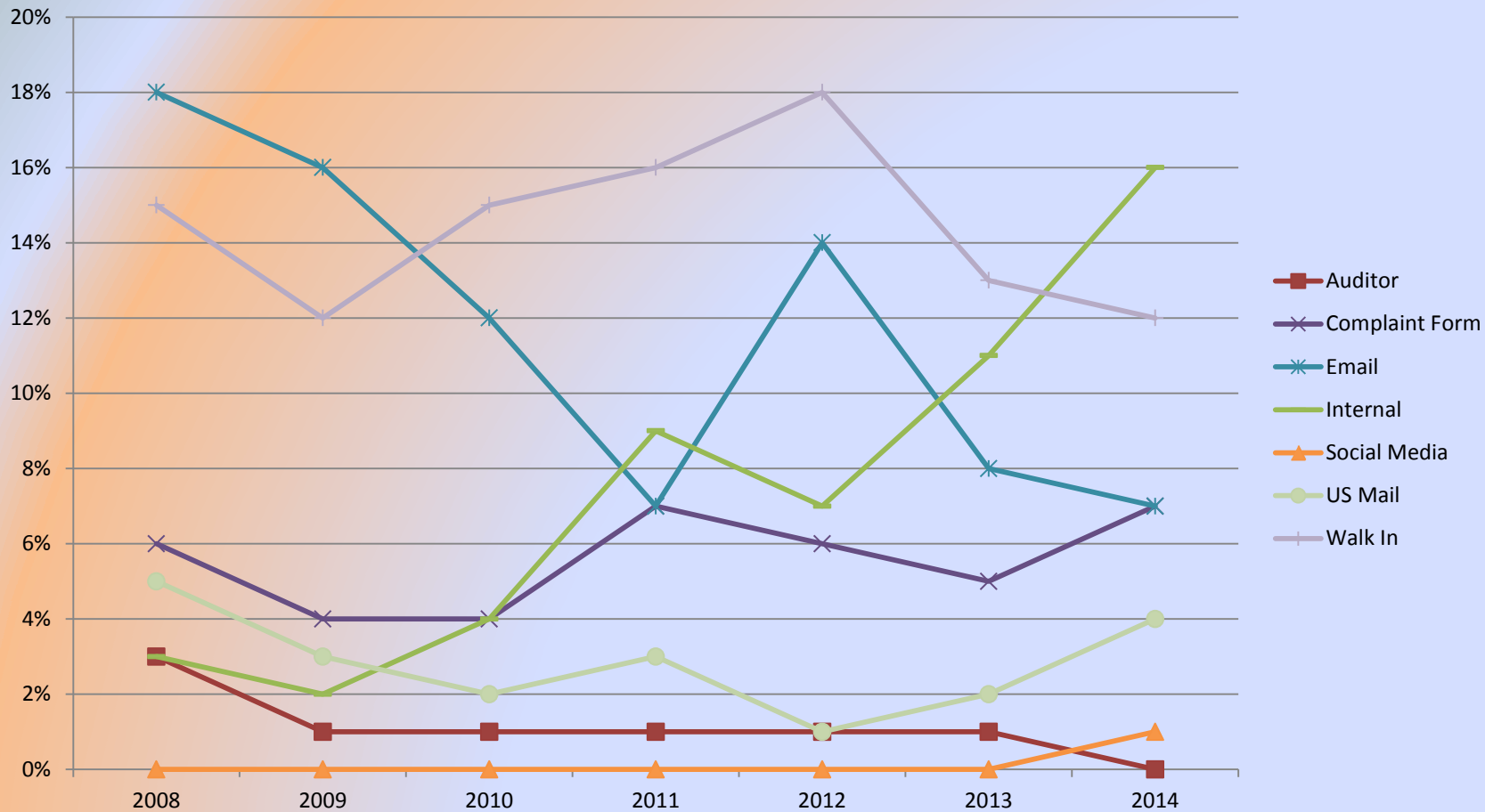
2014 Total Complaints



Total Complaints and Classifications, 2010 - 2014



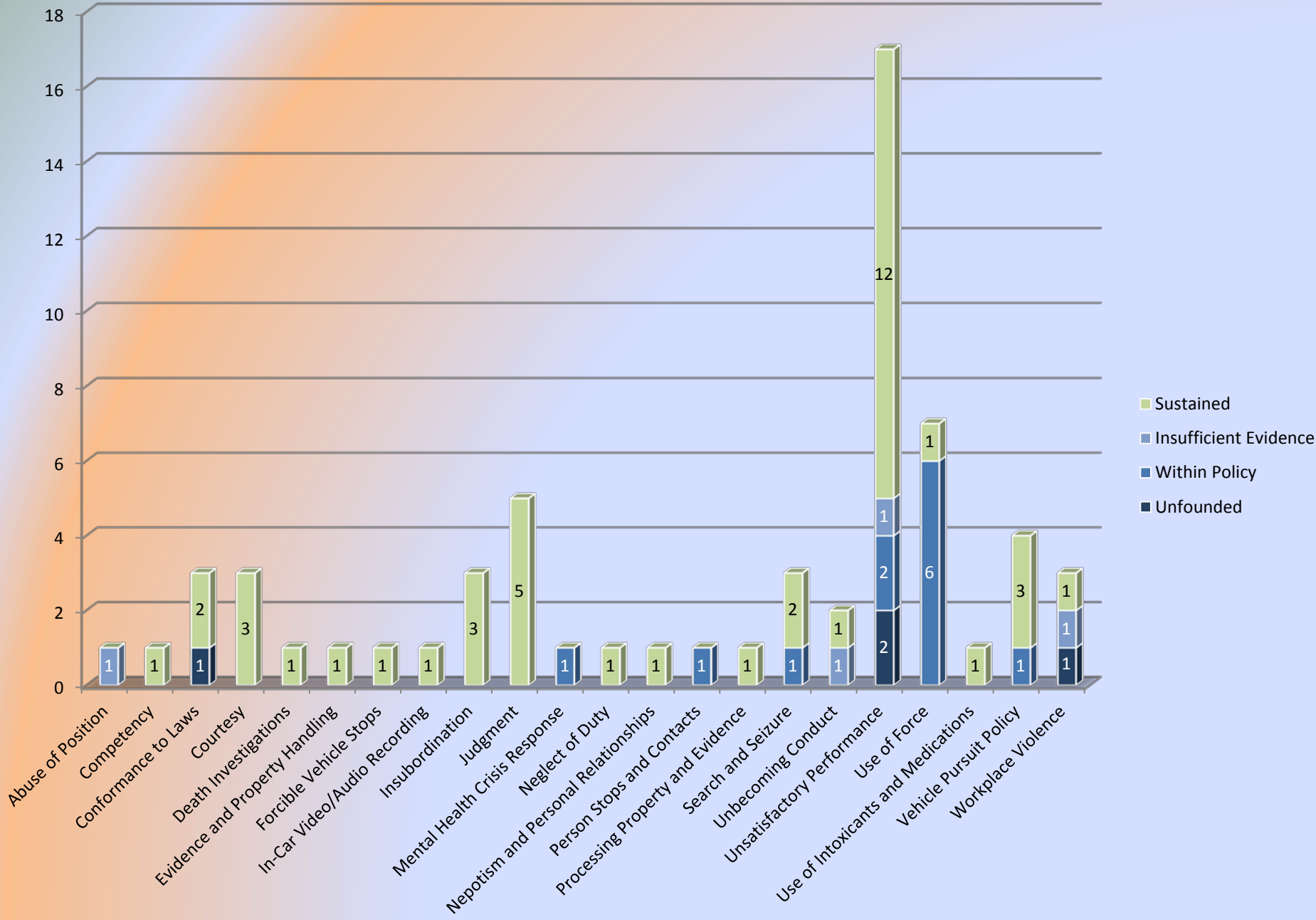
Select Complaint Sources, 2008 - 2014



2014 Complaints by Number of Employees

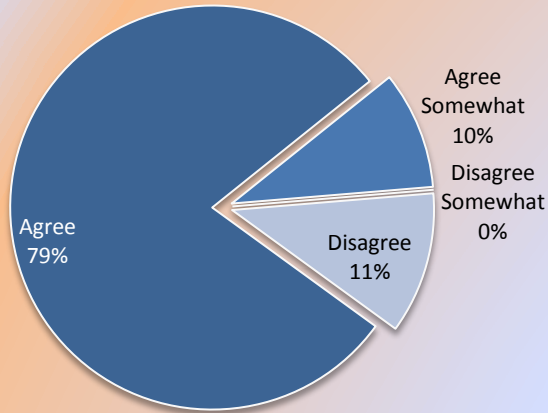
	Number of Employees	Number of Complaints Received	Percent of All EPD Employees
Employees with Complaints	159	425	54.6%
	64	1	22.0%
	41	2	14.1%
	11	3	3.8%
	11	4	3.8%
	10	5	3.4%
	11	6	3.8%
	5	7	1.7%
	3	8	1.0%
	3	9	1.0%
Employees with No Complaints	132.25	0	45.4%
Total	291.25	425	100%

2014 Specific Allegations and Disposition

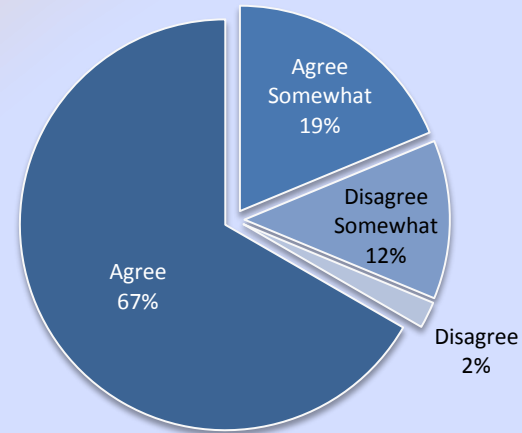


Service Complaint/Policy Complaint/Inquiry Survey Results

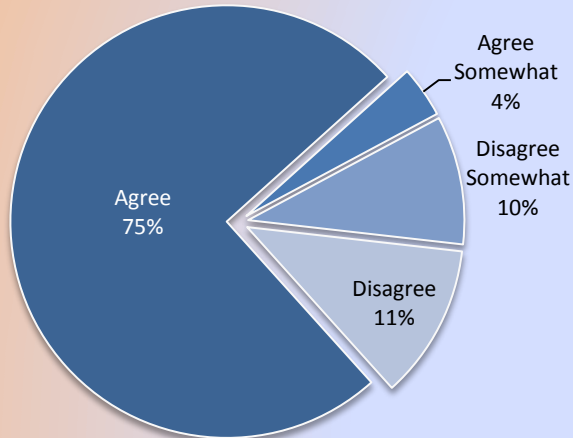
Question 1: Helpfulness of the Auditor's Office



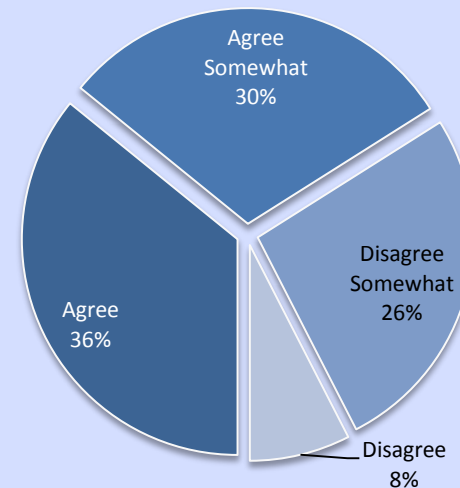
Question 3: Supervisor Addressed Concerns



Question 4: Supervisor Listened to Concerns



Question 5: Overall Satisfaction with Outcome



Vehicle Pursuits, 2008 - 2014

