



Rest Stop Early Outcomes Data Summary

7.22.2014

Background

As part of the rest stop pilot program, Community Supported Shelters has collected basic data related to resident characteristics and outcomes at each site. This report offers a summary of the early outcomes of the program.

Program Overview

Community Supported Shelters (CSS) operates two rest stops. These sites are located near the northwest corner of the intersection of Garfield St and Roosevelt Ave and at the southwest corner of the intersection of Chambers St and Northwest Expressway. The rest stops shelter up to 15 people at each site. The sites provide Conestoga huts, raised tent platforms, restrooms and trash removal in a secure setting for residents.

The sites are supervised and have rules related to personal behavior. Alcohol, drugs, violence, weapons are not allowed on the sites. Residents must vacate the property each day with hours varying between the two rest stop sites. Residents are responsible for maintaining the camp and must also work in a volunteer capacity within the community. CSS has a weekly volunteer program with the City's Parks & Open Space Division, which assigns residents to various duties.

Early Outcomes

The Rest Stop pilot program has served a total of 55 residents since its establishment in December 2013. The program has seen 8 residents transition to alternative housing options and has dismissed 13 residents for violations of the rules.

Of the 55 residents served, 13 have been veterans. The stability of the program has allowed a number of residents to take steps to end their personal struggle with homelessness. Residents have enrolled in St Vincent de Paul's Renter Rehab Program (2), have enrolled with the Lane Independent Living Alliance (3), entered drug & alcohol rehab (4) and have enrolled in college (2).

CSS does not track the average stay of the rest stop residents because individual lengths of stay have varied considerably, from two weeks to eight months. CSS has mentioned that many veterans have a waitlist for housing of a year or longer. Because of the diverse needs

encountered at the rest stops, average length of stay data would not create an accurate account of the rest stop program’s resident experience.

CSS has seen many applications for placement within the program. As a result, CSS requires those interested in participating in the rest stop program to make regular check-ins related to their place on the waitlist. There are currently five people who have been able to consistently check-in and remain on the waitlist.

While the Rest Stop program has served people from outside of Eugene’s borders, the majority of people have been residents of Eugene. Currently, the Garfield St & Roosevelt Ave rest stop serves the following:

Garfield & Roosevelt Rest Stop - Length of Time in Eugene				
Less than 1 year	1- 5 years	5-10 years	10 – 20 years	20+ years
5	0	0	3	7

Police data for the Rest Stops has shown no considerable increase in reported activity, considering the sites of the rest stops were previously vacant. CSS has stated that many calls to police have come from residents related to minor incidents within the camp. A copy of the Eugene Police Department’s Calls for Service Report for the Rest Stops is attached to this summary for reference.



City of Eugene Police Department

Crime Analysis Unit
 300 Country Club Rd
 Eugene, OR 97401

Rest Stop CFS Request

07/14/2014

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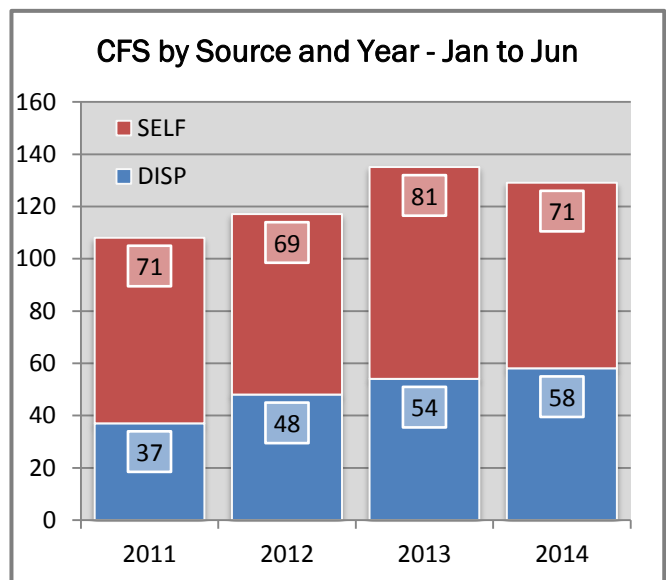
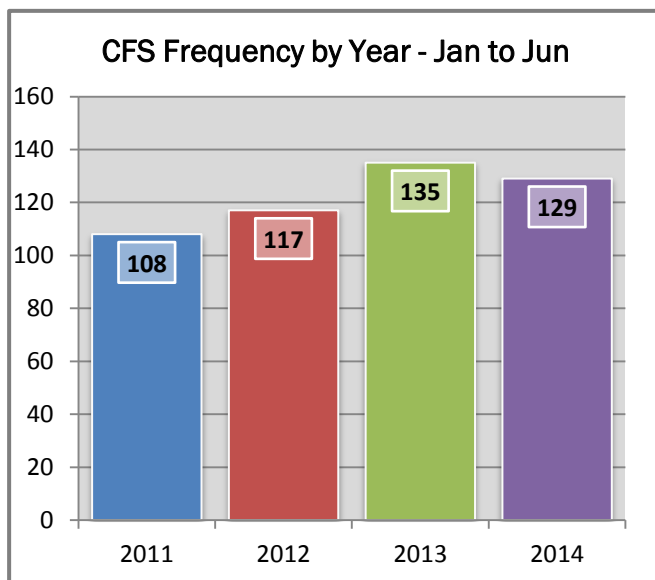
This report looks at calls for service (CFS) to the two specified Rest Stop locations – identified as the Roosevelt Boulevard / Garfield Street and Northwest Expressway / Chambers Street intersections – since January 1, 2011, comparing the call source, frequency, and nature, compared to their three-year average and 2013.

The first section of this report addresses the Northwest Expressway / Chambers Street Rest Stop:

CFS by YEAR	2011	2012	2013	TOTAL	3YR AVG	2014	DIFF	%CHG
January	17	24	21	62	20.7	18	-2.7	-13.0%
February	13	17	12	42	14.0	21	7.0	50.0%
March	18	18	27	63	21.0	29	8.0	38.1%
April	19	14	20	53	17.7	16	-1.7	-9.6%
May	18	25	25	68	22.7	19	-3.7	-16.3%
June	23	19	30	72	24.0	26	2.0	8.3%
July	20	22	28	70	23.3			
August	15	16	35	66	22.0			
September	20	22	50	92	30.7			
October	18	16	21	55	18.3			
November	15	18	13	46	15.3			
December	20	27	22	69	23.0			
TOTAL	216	238	304	758	252.7			

The largest reduction in CFS volume occurred in May (16.3% lower than the three-year average), with the largest increase occurring in February (a 50% increase).

Compared to the three-year average, between January through June total CFS have increased by 8.9 (or 7.4%), and have dropped 4.4% since 2013.





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Between January and June, self-initiated CFS have decreased 12% since 2013, from 81 to 71, while dispatched calls to the location have increased slightly, from 54 to 58 (7.4%).

	2011	2012	2013	TOTAL	3YR AVG	2014	DIFF	%CHG
January through June	108	117	135	360	120.1	129	8.9	7.4%

The Top 10 CFS represent 69.9% of all activity at that location by Total Count.

Compared to their three-year average, Traffic Stops, Person Stops, MVA Unknown Injury, and ATL Drunk calls have increased 6.8%, 19.7%, 135.3%, and 800% (differences of 3.0, 2.3, 2.3, and 8.0).

With the exclusion of the calls listed above and Traffic Hazards (a drop of 70.1%), all other Top CFS have experienced a 100% reduction from their three-year average.

JAN-JUN: TOP 10 CFS	2011	2012	2013	TOTAL	3YR AVG	2014	DIFF	%CHG
Traffic Stop	38	43	51	132	44.0	47	3.0	6.8%
Person Stop	10	9	16	35	11.7	14	2.3	19.7%
Disabled Vehicle(S)	10	10	5	25	8.3	0	-8.3	-100.0%
Traffic Hazard	6	8	6	20	6.7	2	-4.7	-70.1%
Reckless Driving	3	7	6	16	5.3	0	-5.3	-100.0%
Warrant Service	5	5	2	12	4.0	0	-4.0	-100.0%
ATL Drunk Driver	2	7	2	11	3.7	0	-3.7	-100.0%
Check, Welfare	7	0	3	10	3.3	0	-3.3	-100.0%
MVA Unknown Injury	2	1	2	5	1.7	4	2.3	135.3%
ATL Drunk	0	0	0	0	0.0	8	8.0	800.0%
TOTAL	83	90	93	266	88.7	75	-13.7	

In addition to changes in the quantity and source for calls at the Northwest Expressway / Chambers Street Rest Stop, the nature of calls has changed from prior years. Of note:

- Between January and June, Traffic Stops, Person Stops, Disabled Vehicle(s), and Reckless Driving calls have been in the Top 10 every year since January 2011.
- Traffic Hazards, Warrant Service, ATL Drunk Driver, Welfare Check, MVA Unknown Injury and ATL Drunk calls are in the Top 10 by Total Count, but have been in and out of the Top 10 CFS from year to year.
- Suspicious Condition(s), Patrol Checks, Assist State Police, Hit/Run, Unknown, Intoxicated Subject(s), MVA No Injury, and Traffic Signal Malfunction calls have been in the Top 10 CFS in past years, but not during 2014 or the Total Count.
- Between January and June, Disputes, Beat Information, Criminal Trespass, and Disorderly Subject Calls are in the Top 10 CFS for 2014, but have not been in past years.



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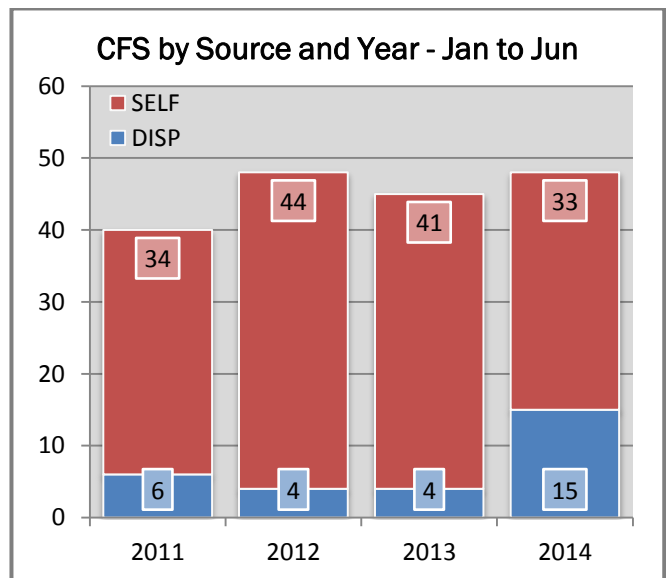
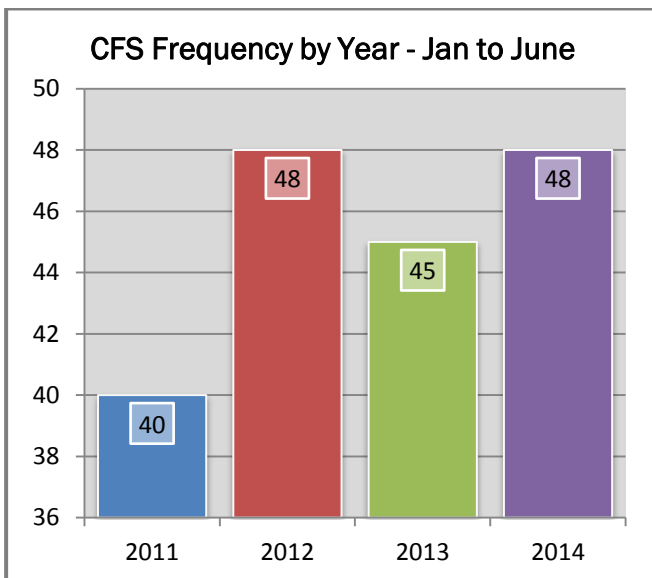
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The second section of this report represents activity at the Roosevelt Boulevard / Garfield Street Rest Stop:

CFS by YEAR	2011	2012	2013	TOTAL	3YR AVG	2014	DIFF	%CHG
January	8	12	4	24	8.0	7	-1.0	-12.5%
February	9	13	5	27	9.0	4	-5.0	-55.6%
March	5	7	11	23	7.7	15	7.3	94.8%
April	7	4	6	17	5.7	7	1.3	22.8%
May	8	6	5	19	6.3	7	0.7	11.1%
June	3	6	14	23	7.7	8	0.3	3.9%
July	7	9	12	28	9.3			
August	10	8	6	24	8.0			
September	6	7	5	18	6.0			
October	4	7	9	20	6.7			
November	8	9	5	22	7.3			
December	9	6	6	21	7.0			
TOTAL	84	94	88	266	88.7			

The largest reduction in CFS volume occurred in February (55.6% lower than the three-year average), with the largest increase occurring in March (a 94.8% increase).

Compared to the three-year average, between January through June total CFS have increased by 3.6 (or 0.6%), and have increased 6.7% since 2013.



Between January and June, self-initiated CFS have decreased 16.9% from the three-year average, from 39.7 to 33, while dispatched calls to the location have increased significantly, from 4.7 to 15 (219.1%).



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FIRST 6 MOS	2011	2012	2013	TOTAL	3YR AVG	2014	DIFF	%CHG
JAN-JUN	40	48	45	133	44.4	48	3.6	8.1%

The Top CFS represents 77.3% of all activity at the Roosevelt Boulevard / Garfield Street location by Total Count.

Compared to their three-year average, Traffic Stops calls have increased 22.7%, whereas Person Stops and Patrol Checks have decreased 34.6% and 23.1%, respectively.

With the exclusion of the calls listed above all other Top CFS have experienced a 100% reduction from their three-year average.

JAN-JUN: TOP CFS	2011	2012	2013	TOTAL	3YR AVG	2014	DIFF	%CHG
TRAFFIC STOP	16	15	18	49	16.3	20	3.7	22.7%
PERSON STOP	11	17	18	46	15.3	10	-5.3	-34.6%
PATROL CHECK	1	3	0	4	1.3	1	-0.3	-23.1%
ASSIST SHERIFF'S OFFICE	1	3	0	4	1.3	0	-1.3	-100.0%
TRAFFIC HAZARD	0	1	2	3	1.0	0	-1.0	-100.0%
DRIVING WHILE SUSPENDED	2	1	0	3	1.0	0	-1.0	-100.0%
TOTAL	31	40	38	109	36.2	31	-5.2	

In addition to changes in the quantity and source for calls at the Rest Stop, the nature of calls has changed from prior years. Of note:

- Between January and June, Traffic Stops and Person Stops have been in the Top CFS every year since January 2011.
- Patrol Check, Assist Sheriff's Office, Driving While Suspended, and Traffic Hazard calls are in the Top CFS by Total Count, but have been in and out of the Top Calls from year to year.
- Dogs at Large, Arrest, Check Welfare, Disorderly Subjects, Intoxicated Subjects and Disabled Vehicles calls have been in the Top CFS in past years, but not during 2014 or the Total Count.
- Between January and June, Beat Information, Transport, Unattended Children, and Assist Public - Police calls are in the Top CFS for 2014, but have not been in past years.