

ADMINISTRATIVE ORDER NO. 52-26-01-F
of the
City Manager of the City of Eugene

**SETTING AMBULANCE, EMERGENCY AND NON-EMERGENCY
MEDICAL SERVICES RATES AND SUPERSEDING THE RATE
SCHEDULE ADOPTED BY ADMINISTRATIVE ORDER NO. 52-25-04-F.**

The City Manager of the City of Eugene finds as follows:

A. Section 2.020 of the Eugene Code, 1971, authorizes the City Manager to determine and set fees and charges to be imposed by the City for services, goods, use of municipal property, and licenses and permits. In addition, Section 2.608 of the Eugene Code, 1971, specifically authorizes the City Manager to set all rates and fees for any ambulance service operated by the City.

B. Pursuant to the above authority, on December 16, 2025, Administrative Order No. 52-25-04-F was issued establishing the current Ambulance, Emergency and Non-Emergency Medical Services Rate Schedule (“the Rate Schedule”).

C. On April 15, 2026, I issued Administrative Order No. 52-26-01, ordering that notice be given of the opportunity to submit comments on my proposal to set new Ambulance, Emergency and Non-Emergency Medical Services rates. The Notice specified that comments on the proposed amendments could be submitted in writing until 5:00 p.m. on May 11, 2026, and that comments could also be submitted in writing and orally at the May 11, 2025, public hearing. No one appeared and provided testimony at the public hearing, and no comments were received within the time or in the manner described in the Notice.

D. Based on my investigation pursuant to the provisions of Sections 2.020 and 2.608 of the Eugene Code, 1971, I find that the rates should be set as proposed. (See Exhibit B to this Order.)

E. The unamended Ambulance, Emergency and Non-Emergency Medical Services rates adopted by Administrative Order No. 52-25-04-F are incorporated into the Rate Schedule attached as Exhibit A to this Order.

On the basis of these findings, I order that:

1. Effective July 1, 2026, the Ambulance, Emergency and Non-Emergency Medical Services Rate Schedule attached as Exhibit A to this Order is the schedule of rates to be charged for the services described in that schedule.

2. Effective July 1, 2026, Administrative Order No. 52-25-04-F is repealed and the Rate Schedule attached to Administrative Order No. 52-25-04-F is superseded by the Ambulance, Emergency and Non-Emergency Medical Services Rate Schedule attached as Exhibit A to this Order.

Dated this 11 day of June, 2026.

Jenny Haruyama

Jenny Haruyama (Jun 11, 2026 16:52:01 PDT)

Jennifer D. Haruyama
City Manager

CITY OF EUGENE
Ambulance, Emergency and Non-Emergency Medical Services Rates Schedule
(Effective July 1, 2026)

<u>Service Description</u>	<u>Rate</u>
<u>EMERGENCY AND NON-EMERGENCY TRANSPORT RATES</u>	
The City charges an “All Inclusive” Base Rate. There are no additional treatment, medication, or supply charges. The Base Rate becomes effective upon the transport of the patient from the incident.	
Base Rate.....	\$2,514.00 one way
*Out-of-Area User Base Rate.....	\$2,812.00 one way
<i>*For purposes of this fee schedule, “out-of-area user” means persons residing outside of the Cities of Eugene and Springfield’s fire first response area at the time of service.</i>	
Mileage	\$50.28 per mile
Mileage charges reflect the transport distance traveled rounded up to the nearest mile, with one listed mile as a minimum, beginning from the point of patient pick-up to the point of the patient’s appropriate delivery destination (“patient miles” only).	
<u>MULTIPLE PATIENT SITUATIONS</u>	
When a single ambulance unit transports more than one patient at the same time from the same incident or unrelated incidents, each patient is charged the full base rate; however, an adjustment will be made for mileage charges. In instances where more than one patient is transported in the same ambulance, the mileage charge will be equally divided among the number of patients transported.	
<u>EXTRA ATTENDANT</u>	
When a patient’s condition warrants the presence of additional emergency medical technicians to assist the regular ambulance crew during a transport, a fee for each of the extra attendants will be charged. Situations and conditions where an extra attendant charge is applicable may include, but are not limited to: patients who are critically ill or injured; patients who are violent and combative; or patients who are morbidly obese. In each case, documentation of the need for additional assistance must indicate that additional assistance is necessary.	
Each Extra Attendant.....	\$97.00 one way

Service Description

Rate

AID CALLS

The Aid Call rate will apply in lieu of the Emergency or Non-Emergency Transport rate when treatment has been provided to a patient, who, subsequent to treatment, refuses transport or does not meet the “medical necessity” definition for transport. “Medical necessity” is established when the patient’s condition is such that the use of any method of transportation other than an ambulance is contraindicated. Ambulance transport is not a medical necessity when some means of transportation other than an ambulance could be used without endangering the patient’s health.

Base Rate..... \$1,156.00 per service

***Out-of-Area User Base Rate**..... \$1,293.00 per service

**For purposes of this fee schedule “out-of-area user” means persons residing outside of the Cities of Eugene and Springfield’s fire first response area at the time of service.*

FIRST RESPONDER FEE

The First Responder rates will be used whenever the Fire Department arrives at a location and provides assessment or treatment to the patient who, subsequent to treatment, is transported by ambulance to a health care facility. The fee may be waived if the Fire Chief or the Fire Chief’s designee determines that payment of the fee would cause financial hardship to the patient.

First Responder Fee..... \$373.00 per service

WAITING TIME

If the time an ambulance crew has to wait to pick-up a patient for transport (while unavailable for other calls) is beyond thirty minutes, the waiting time rate will be charged in thirty-minute increments. The reason for the wait time must be documented and the first thirty minutes are not billed but included in the base rate.

Waiting Time \$124.00 per half-hour

EVENT STAND-BY (2 HOUR MINIMUM)

Ambulance Stand-by \$327.00 per hour

Engine Stand-by \$556.00 per hour

Stand-by On Scene Coordinator..... \$238.00 per hour

HazMat Technician..... \$152.00 per hour

<u>Service Description</u>	<u>Rate</u>
Copy of Medic Report	Amount charged by the City's adopted Public Records Request Fee Schedule for Fire Reports
Late payment charge Charged for payments not received within 15 days after the due date indicated on the invoice.	\$5.00
Returned Check Fee	See Admin Order Establishing a Fee for Processing Checks Returned for Non-sufficient Funds
Interest Charge.....	Interest will accrue on past due amounts at the rate of 18% per annum from the due date until paid.

City Manager's Findings
Proposed Ambulance, Emergency and Non-Emergency Medical
Services Rate Schedule Amendments

● Pursuant to Section 2.020(2) of the Eugene Code, 1971, the City Manager has considered the following factors in determining the proposed Ambulance fees:

(a) Applicable policies, enactments and directives of the Council.

Findings: Per City Code 2.608, ambulance fee adjustments should be in public interest, should be adjusted so, except as approved by the Council, they will not draw on general tax revenues of the city, and should ensure that those who receive the service pay in proportion to the cost of the service provided. The General Fund has transferred funds to the Ambulance Transport fund as follows: FY21 \$804,362; FY22 \$1,250,000; FY23 \$1,374,000; and is budgeted to transfer \$1,114,000 in the FY25-27 biennium. The proposed rate increase is working towards reducing the structural deficit in the Ambulance Transport Fund.

An estimated 81% of transports related to Medicaid have a rate cap on how much is paid per transport. Currently, an average of 14.5% of transports are related to the unhoused and are non-billable. Past rate increases have aligned with Medicaid/Medicare rate increases. Due to the forecasted imbalance in the Ambulance Transport Fund, Eugene Springfield Fire is recommending increase closer to the average transport cost. The average cost calculated through Ground Emergency Medical Transport (GEMT) program for FY25 was \$3,744.73 per transport compared to FY24 average cost \$3,408.96. The proposed rate increase will not cover the GEMT calculated cost per transport, but will reduce the gap.

(b) The amount charged by the City in the past.

Findings: The base rate currently charged by the City for ambulance transport is \$2,429.00, which was approved by the City Manager in January 2026. The new proposed base rate of \$2,514 is a 3.5% increase over the current base rate. The out-of-area user base rate currently charged by the City is \$2,717.00. The new proposed out-of-area user base rate of \$2,812 is a 3.5% increase over the current out-of-area user base rate. The new proposed base rate for aid calls is \$1,156; the current rate is \$1,117.00. The new proposed out-of-area rate for aid calls is \$1,293; the current rate is \$1,249.00. Mileage is proposed to increase from \$48.58 per mile to \$50.28 per mile. The Event Stand-By rates are proposed to increase consistent with new IAFF contract stipulations related to stand-by events. Ambulance Stand-by is currently \$253.00 per hour and is proposed to increase to \$327.00. Engine Stand-by is currently \$395.00 per hour and is proposed to increase to \$556.00. Stand-by On Scene Coordinator is currently \$187.00 per hour and is proposed to increase to \$238.00. HazMat Technician is currently \$94.00 per hour and is proposed to increase to \$152.00. The new rate increase will cover double overtime for events and meals for events over four hours per the new IAFF contract.

(c) The full costs of providing the service supported by the fee.

Findings: The budgeted cost for the FY2527 biennium for Advanced and Basic Life services is \$31,741,684. The Ambulance Transport Fund was projecting a \$1.1 million deficit at the start of the biennium and is now projecting to break even with this rate increase. Eugene Springfield Fire is working on decreasing this deficit by utilizing the Ambulance Services Redesign, filling vacancies that will reduce overtime, and by focusing on increased documentation to successfully bill transports. Eugene Springfield Fire has engaged in the development of alternate response programs to assist in redirecting 911 utilizers to other more appropriate care services. The FY25 Ground Emergency Transport cost report calculated that the average cost per billed transport in Eugene was \$3,744.73. The economic climate has substantially raised the cost to deliver services in the cost of staff, apparatus, and medical equipment.

(d) The amounts charged by other comparable providers.

Findings:

Fire Department	Rate Type	MILEAGE	ALS1	ALS2	BLS
City of Eugene (Current)	Resident	\$ 49.00	\$ 2,429.00	\$ 2,429.00	\$ 2,429.00
	Non-Resident	\$ 49.00	\$ 2,717.00	\$ 2,717.00	\$ 2,717.00
City of Eugene (Proposed)	Resident	\$ 50.28	\$ 2,514.00	\$ 2,514.00	\$ 2,514.00
	Non-Resident	\$ 50.28	\$ 2,812.00	\$ 2,812.00	\$ 2,812.00
Albany Fire Department	Single Rate	\$ 32.00	\$ 2,200.00	\$ 2,200.00	\$ 2,200.00
Ashland Fire & Rescue	Single Rate	\$ 30.00	\$ 1,787.00	\$ 1,787.00	\$ 1,505.00
Black Butte Ranch RFPD	Single Rate	\$ 20.00	\$ 1,800.00	\$ 1,800.00	\$ 1,800.00
Canby Fire District 62	Single Rate	\$ 32.00	\$ 1,420.00	\$ 1,520.00	\$ 1,150.00
CENTRAL DOUGLAS FIRE & RESCUE AUTHORITY	Single Rate	\$ 25.00	\$ 1,890.00	\$ 1,890.00	\$ 1,890.00
City of Bend / Bend Fire & Rescue	Resident	\$ 15.00	\$ 1,297.00	\$ 1,297.00	\$ 1,092.00
	Non-Resident	\$ 30.00	\$ 2,594.00	\$ 2,594.00	\$ 2,184.00
City of Cascade Locks	Resident	\$ 20.00	\$ 1,700.00	\$ 1,900.00	\$ 1,700.00
	Non-Resident	\$ 20.00	\$ 2,500.00	\$ 2,600.00	\$ 2,200.00

Exhibit B
to Administrative Order No. 52-26-01-F

City of Corvallis Fire Department	Single Rate	\$	32.00	\$	2,250.00	\$	2,250.00	\$	2,100.00
City of Dallas Fire & EMS	Single Rate	\$	28.00	\$	1,930.00	\$	1,930.00	\$	1,930.00
City of Elgin Ambulance Service	Resident	\$	20.00	\$	1,450.00	\$	1,450.00	\$	1,450.00
	Non-Resident	\$	20.00	\$	1,950.00	\$	1,950.00	\$	1,950.00
City of Forest Grove, Fire & Rescue	Single Rate	\$	26.00	\$	1,634.00	\$	1,634.00	\$	1,376.00
Fire Department	Rate Type		MILEAGE		ALS1		ALS2		BLS
Columbia River Fire & Rescue	Single Rate	\$	23.00	\$	1,795.00	\$	1,795.00	\$	1,795.00
Crescent Rural Fire Protection District	Single Rate	\$	25.00	\$	2,400.00	\$	2,400.00	\$	2,400.00
Crook County Fire and Rescue	Single Rate	\$	25.00	\$	2,000.00	\$	2,000.00	\$	1,800.00
Crooked River Ranch Rural Fire Protection District	Resident	\$	26.00	\$	1,900.00	\$	1,900.00	\$	1,700.00
	Non-Resident	\$	26.00	\$	2,300.00	\$	2,300.00	\$	2,100.00
Hillsboro Fire and Rescue	Single Rate	\$	26.00	\$	1,634.00			\$	1,376.00
Jefferson County Rural Fire Protection Dist No 1 ABN									
Jefferson County Fire & EMS	Resident	\$	25.00	\$	1,865.00	\$	2,040.00	\$	1,545.00
	Non-Resident	\$	25.00	\$	2,611.00	\$	2,856.00	\$	2,163.00
Jefferson Rural Fire Protection District	Single Rate							\$	1,800.00
Keizer Rural Fire Protection District, DBA Keizer Fire District	Single Rate	\$	49.00	\$	2,510.00	\$	2,510.00	\$	2,510.00
Keno Rural Fire Protection District	Single Rate	\$	25.00	\$	1,650.00	\$	1,650.00	\$	1,350.00
Klamath County Fire District #1	Single Rate	\$	25.00	\$	1,950.00	\$	2,150.00	\$	1,750.00

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La Pine Rural Fire Protection District	Resident	\$	41.00	\$	3,658.00	\$ 3,758.00
	Non-Resident	\$	40.00	\$	4,204.00	\$ 4,204.00
Lane Fire Authority	Resident	\$	25.00	\$	2,000.00	\$ 2,200.00
	Non-Resident	\$	25.00	\$	2,100.00	\$ 2,300.00
Lebanon Rural Fire Protection District	Single Rate	\$	30.00	\$	2,200.00	\$ 2,200.00
Lyons Rural Fire District (DBA Lyons Ambulance Service)	Single Rate	\$	35.00	\$	2,400.00	\$ 2,400.00
Fire Department	Rate Type		MILEAGE		ALS1	ALS2
						BLS
Marion County Fire District No. 1	Single Rate	\$	49.00	\$	2,510.00	\$ 2,510.00
McMinnville Fire District	Resident	\$	30.00	\$	2,292.00	\$ 2,292.00
	Non-Resident	\$	30.00	\$	2,579.00	\$ 2,579.00
Mid-Columbia Fire and Rescue	Single Rate	\$	26.00	\$	1,743.00	\$ 1,863.00
Mist-Birkenfeld RFPD	Single Rate	\$	22.00	\$	1,750.00	\$ 1,750.00
Molalla Rural Fire Protection District #73	Single Rate	\$	47.00	\$	2,245.00	\$ 2,445.00
North Douglas County Fire	Resident	\$	25.00	\$	1,890.00	\$ 1,890.00
	Non-Resident	\$	28.00	\$	2,079.00	\$ 2,079.00
North Lincoln Fire & Rescue District #1	Single Rate	\$	20.00	\$	1,500.00	\$ 1,500.00
Polk County Fire District No.1	Single Rate	\$	31.00	\$	2,000.00	\$ 2,000.00
Redmond Fire & Rescue	Single Rate	\$	18.00	\$	1,850.00	\$ 1,850.00
						\$ 1,375.00
ROCKYPOINT FIRE & EMS	Single Rate	\$	25.00	\$	2,100.00	\$ 2,100.00
						\$ 1,000.00
Rogue River Rural Fire Protection District	Single Rate	\$	24.00	\$	1,604.00	\$ 1,604.00
						\$ 1,377.00

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Salem Fire Department (OR)	Single Rate	\$	49.00	\$	2,510.00	\$	2,510.00	\$	2,510.00
Scappoose Rural Fire Protection District	Resident	\$	22.00	\$	1,734.00	\$	1,734.00	\$	1,734.00
	Non-Resident	\$	22.00	\$	2,084.00	\$	2,084.00	\$	2,084.00
Sheridan Rural Fire Protection District, DBA Sheridan Fire District	Single Rate	\$	30.00	\$	2,250.00	\$	2,250.00	\$	1,950.00
Sisters-Camp Sherman Rural Fire Protection District	Single Rate	\$	20.00	\$	1,800.00	\$	1,800.00	\$	1,800.00
Fire Department	Rate Type		MILEAGE		ALS1		ALS2		BLS
South Lane County Fire & Rescue	Resident	\$	20.00	\$	1,600.00	\$	1,600.00	\$	1,600.00
	Non-Resident	\$	20.00	\$	2,000.00	\$	2,000.00	\$	2,000.00
St. Paul Fire District	Single Rate	\$	21.00	\$	1,700.00	\$	1,700.00	\$	1,700.00
SW Polk Fire District	Single Rate	\$	52.00	\$	2,288.00	\$	2,288.00	\$	2,288.00
Sweet Home Fire and Ambulance	Single Rate	\$	25.00	\$	1,900.00	\$	1,900.00	\$	1,900.00
Tualatin Valley Fire & Rescue	Single Rate	\$	31.00	\$	2,333.00	\$	2,333.00	\$	2,333.00
Turner Fire District	Single Rate	\$	26.00	\$	1,900.00	\$	1,900.00	\$	1,750.00
UMATILLA COUNTY FIRE DISTRICT 1	Resident	\$	31.00	\$	2,000.00	\$	2,290.00	\$	1,775.00
	Non-Resident	\$	31.00	\$	2,625.00	\$	2,880.00	\$	2,365.00
Umpqua Valley Ambulance	Single Rate	\$	25.00	\$	1,800.00	\$	1,800.00	\$	1,800.00
Union Rural Fire Protection District	Resident	\$	25.00	\$	1,900.00	\$	2,100.00	\$	1,500.00
	Non-Resident	\$	30.00	\$	2,400.00	\$	2,600.00	\$	2,200.00
Western Lane Fire and EMS Authority	Resident	\$	22.00	\$	1,735.00	\$	1,735.00	\$	1,735.00
	Non-Resident	\$	22.00	\$	2,340.00	\$	2,340.00	\$	2,340.00

Source: https://data.oregon.gov/business/Oregon-Balance-Billing-Protection-Ground-Ambulance/yjwx-8gnx/data_preview

(e) The revenue needs of the City as determined by the adopted city budget.

Findings: Per City Code 2.608, fees should be adjusted so that the Ambulance Transport Fund does not draw on general tax revenues, except as approved by the City Council. The City Council has approved the transfer of funds from the General Fund to the Ambulance Transport fund as follows: FY21 \$804,362; FY22 \$1,250,000; FY2325 biennium \$1,374,000; and budgeted \$1,114,000 in FY2527 biennium. The proposed fee increase is to keep current with inflation after the January 2026 increase.

Factors listed in (a) – (e) above that are irrelevant or inapplicable in determining the amount of the fees, if any: n/a

- Pursuant to Section 2.608(1) of the Eugene Code, 1971, the City Manager has determined that:

(f) The proposed fees are in the public interest.

Findings: The proposed fees are in the public interest because they will help to support and fund emergency medical response.

Based upon the Lane County Ambulance Service Area Plan, Eugene Springfield Fire is the designated ambulance service provider for the community. Safe, efficient, and reliable emergency transportation is essential for public safety. The fee supports the efforts of Eugene Springfield Fire to hire and train EMT's as first responders to incidents and increase survival rates of patients. The fee also supports updating and replacing ambulances and the equipment used by EMT's in the care of patients.

(g) Except as approved by Council, the proposed fees will insure the ambulance service will not draw on the general tax revenues of the City.

Findings: The combination of the rate increase and the redesign of the ambulance transport service should decrease the need for Fire to ask for Council approval to draw on the general tax revenues of the City of Eugene in the future in order to provide ambulance service.

(h) The proposed fees will insure those who receive the service pay in proportion to the cost of the service provided

Findings: Eugene Springfield Fire tries to bill all transports. If the patient does not pay their bill the account is sent to collection. The patient also has the option to apply for a charitable write-off balance. Eugene Springfield Fire participates in FireMed so patients who have FireMed memberships at the time of transport will have the balance written off after insurance is billed.